



## LIMITED WARRANTY

Subject to the conditions and limitations stated below, warrants that the products for residential and commercial uses manufactured by BONDED MATERIALS will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of one (1) year from the date of purchase when installed in accordance with the written specifications of BONDED MATERIALS and industry standard guidelines.

## DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

**EXCLUSIVE REMEDY:** The sole and exclusive remedy for a breach of this limited warranty is replacement of the BONDED MATERIALS product that is proven to be defective. The Product(s) must be properly applied, using approved materials as enumerated in BONDED MATERIALS specifications, all applicable building code regulations, and applicable industry standards. Product(s) must be used within their shelf life and be installed in accordance with BONDED MATERIALS written guidelines and specifications in effect on the date of installation. In the event this sole and exclusive remedy fails of its essential purpose, the liability of BONDED MATERIALS is limited to the replacement of the product or return of the original purchase price. This warranty is effective as of 05/01/2009

**EXCLUSIONS FROM WARRANTY COVERAGE:** The following are specifically excluded from coverage under this warranty: structural failure, inadequate subflooring, or improper subfloor preparation; damages caused by Acts of God, including, but not limited to hurricane, flooding, earthquake or other types of natural disaster, or as a result of unforeseen circumstances; acts of negligence, or product misuse or abuse; failure to comply with our product installation and maintenance instructions, applicable building codes and regulations, or standard industry practices; variations of color, shade or texture from those shown on samples, product packaging or any other marketing materials; changes in color due to exposure to sunlight and age; subfloor moisture or water damage; normal wear and tear resulting from usage; efflorescence and shading inherent in all cementitious products; and cracking due to structural movement, excessive deflection or other failure of the substrate.

**NO ASSIGNMENT:** This limited warranty is not transferable or assignable.

**HOW TO MAKE A CLAIM:** To make a claim under this limited warranty, you must notify BONDED MATERIALS in writing within fifteen (15) days of the discovery of the alleged manufacturing defect. At the option of BONDED MATERIALS, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

### Send claim to:

Bonded Materials Company  
4330 N. 43rd Ave. Suite B-4  
Phoenix, Arizona 85031  
Attn: Technical Service

Technical Services:  
Toll Free: 1-877-726-6333 ext. 102  
Fax: 1-623-873-0007



Warranty information is subject to change without notice. Contact Bonded Materials for latest revisions.



**Pro-Line by Bonded Product or Systems Installation Claims Information**

*Claims for Pro-Line by Bonded Products:*

To make a claim under the limited warranty, you must notify Bonded Materials in writing within fifteen (15) days of the discovery of the alleged manufacturing defect. At the option of Bonded Materials, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

*Claims for Pro-Line by Bonded System Installations:*

To make a claim under the system warranty, you must notify Bonded Materials Company in writing within fifteen (15) days of the discovery of the alleged manufacturing defect. At the option of Bonded Materials Company, you may be required, as a condition of this system warranty, to provide proof of product purchase and use. Bonded Materials Company will also refer to your initial warranty application which shall include product installation details and original purchase information. Warranty registration must be returned to Bonded Materials Company at time of product installation.

Please use the attached claims form when filing a claim in writing and send to the following:

Bonded Materials Company  
Technical Services Department  
4330 N. 43<sup>rd</sup> Avenue. Suite B-4  
Phoenix, AZ 85031

623-873-0001 ext.102 phone  
623-873-0007 fax



**Claim Form**

*General Information*

Claim Filed By:

Date:

Phone:

Fax:

Project Name:

Project Address:

City/State/Zip:

Project Phone (if different than above):

*Description of Problem*

Samples, Photos and/or Access to Jobsite is Required :

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**Name, Company**

\_\_\_\_\_  
**Date**